



PRIVACY POLICY



ROBOFOREX (CY) LTD
Soboh House 377, 28th October Street
Office #1, 3107, Limassol, Cyprus



PRIVACY POLICY

Client's Privacy is important, that is why RoboForex (CY) Ltd protects the information Client shares with the Company. RoboForex (CY) Ltd uses the shared information only for investment services it is eligible to provide according to its License 191/13, granted by EU regulator - CySEC.

To protect Client's Privacy RoboForex (CY) Ltd follows different principles in accordance with worldwide practices for Customer Privacy and Data Protection:

1. RoboForex (CY) Ltd doesn't sell or give away the Client's name, mail address, phone number, email address, or any other information to anyone who is not involved into the business/investment services.
2. RoboForex (CY) Ltd uses state-of-the-art security measures to protect Client's information from unauthorized users.

NOTICE

RoboForex (CY) Ltd will ask the Client when it needs information that personally identifies the Client (Personal Information) and/or allows RoboForex (CY) Ltd to contact the Client. Generally, this information is requested when the Client creates a Registration ID on the site or when he downloads free software. RoboForex (CY) Ltd uses Personal Information for four primary purposes:

1. To make the site easier to use by not having to enter information more than once.
2. To help quickly find software, services or information.
3. To create the content most relevant to a specific Client.
4. To alert the Client about product upgrades, special offers, updated information and other new services from RoboForex (CY) Ltd.

CONSENT

After the registration the Client is able to select the kinds of information he wants to receive from the Company by subscribing to various services, like electronic newsletters. If the Client doesn't want to be communicated with, regarding the Company's products, offers, programs, events, or services by email, postal mail, or by telephone, he can select the option stating that he doesn't wish to receive marketing messages from the Company and/or from third parties.

ACCESS

RoboForex (CY) Ltd provides the Client with the means to ensure that his Personal Information is correct and up-to-date. Client can review and update this information at any time at the "Members area", where he may:

1. View, edit and update personal information he has shared.
2. Underline whether he wants Company (or third party) to send him marketing information by postal mail.
3. Sign up for electronic newsletters about Company's products and services.

SECURITY

RoboForex (CY) Ltd has taken strong measures to protect the security of Personal Information. Company takes strong precautions to protect Client's data from loss, misuse, unauthorized access or disclosure, alteration or destruction.



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RoboForex (CY) Ltd guarantees Client's e-transaction to be 100% safe and secure. When Client places the order or access the Personal Account Information, he is utilizing secure server software SSL, which encrypts Personal Information before it's sent over the Internet. SSL is one of the safest encryption technologies available.

Client's Personal Information is never shared outside the Company without his preliminary permission and according to STANDARD TERMS OF BUSINESS FOR CLIENTS ROBOFX (CY) LTD. Inside the Company all Client's data is stored in password-controlled systems with limited access. Client's information may be stored and processed in Cyprus or any other country where RoboForex (CY) Ltd, its affiliates, subsidiaries or agents are located.

In accordance with the current legislation, recording, systematization, collection, storing, update, and acquisition of the personal information of the Russian Federation citizens must be performed in the databases located within the Russian Federation.

The Client himself has a significant role in protecting his Personal Information. No one can see or edit his Personal Information without knowing his user name and password.

ENFORCEMENT

If for some reason Client believes RoboForex (CY) Ltd has not adhered to these principles, Client can notify the Company by email info@roboforex.eu and Company will do its best to determine and correct the problem promptly.

RoboForex (CY) Ltd will disclosure the Client's Personal Information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to:

1. Confirm to the edicts of the law or comply with legal process served on RoboForex (CY) Ltd.
2. Protect and defend the rights or property of RoboForex (CY) Ltd.

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